



*versión original*

BARCELONA LANGUAGE SCHOOL

## **General conditions**

This is a translation of the original general conditions. Due to possible translation errors only the [Spanish version](#) is the legally binding version.

### **Article 1: Definitions**

**1.1** The school: Lengua Versión Original S.L. CIF B61748182, also referred to as Versión Original Barcelona.

**1.2** Service provider: The transport company, accommodation agency, landlord/lady, travel company or other service provider with whom the student reaches an agreement, with or without mediation of the school. The service provider is responsible for the execution of the agreement.

**1.3** The student: this can be the student or the person or company (such as an agency) who represents the student.

### **Article 2: Agreement and enrolment**

**2.1** Unless mentioned or agreed otherwise, the agreement is valid after the student has completed the enrolment form on the school's website or in writing and has completed at least the (non-refundable) deposit, also called 'down payment'.

**2.2** The student is obliged to verify availability for enrolments made within 7 days (course only booking) or 21 days (course and accommodation booking) prior to the start of the course, by contacting the school. Only when the school confirms the availability the agreement is valid.

**2.3** The agreement and general conditions are subject to the Spanish law. Any dispute will be settled in a Spanish court of law.

### **Article 3: Payment**

**3.1** Unless mentioned or agreed otherwise, the student is obliged to pay the remaining sum to the school on the first course day, before the course start.

**3.2** When making a payment by bank transfer, the student is obliged to pay the total of fees charged by the bank. Only the net amount is regarded as the payment.

**3.3** When the student chooses to pay by bank card or credit card a surcharge might apply, to be paid by the student.

### **Article 4: Language course, accommodation and activity program**

**4.1** On public holidays there will be no classes. These missed classes will not be made up for.

**4.2** The minimum number of participants to confirm a group may vary per course and is specified on the school website. In case there are fewer students than the minimum in a group, the school retains the right to reduce the number of hours proportionally or cancel the course.

**4.3** Depending on the students' volume and the classrooms availability the school retains the right to determine the timetable of the lessons.

**4.4** Course materials, examination fees, airport transfers, and the cost of activities and excursions are not included in the course price, except where specifically stated.

**4.5** The student is obliged to follow the accommodation rules provided by the school and/or the landlord/landlady. These rules can contain not being allowed to bring over visitors.

### **Article 5: Documents**

**5.1** The student is responsible for having the correct travel documents and arranging a sufficient insurance that covers costs for accidents, illness, loss of personal property, etc. Students are not covered for any illnesses, accidents, loss of personal property (neither at their accommodation nor in or out of the classroom). Neither the school nor the service provider can be held responsible.



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**5.2** In case the student needs the letter of acceptance for the visa application, this letter can only be issued by the school if the enrolment form has been received and the total sum for the course and accommodation has been made in advance. In case the letter has to be sent by express mail, an extra fee will apply.

**5.3** In case the visa application fails, the school will refund the total amount paid to the student minus an administration fee of 200 EUR. This refund will only be done when the student meets the following requirements:

**5.3a** The school receives a written notice by the student of the failure of the visa application at least 14 days prior to the arrival date. If there is no accommodation reserved, the first day of the course is regarded to be the arrival date.

**5.3b** The school receives a copy of the official letter of visa denial from the embassy or consul where the student has applied.

#### **Article 6: Cancellation and modification by the student**

**6.1** Only a written notice of cancellation by the student is accepted as a cancellation. The deposit and any other type of payment are nominative and not transferable. The date of cancellation is regarded to be the date on which the written notice was received by the school.

**6.2** In case the agreement is cancelled by the student, the following rules apply:

**6.2a** In case of cancellation up to 14 days before the arrival date the student only pays the 100 EUR deposit, all other paid costs will be refunded.

**6.2b** In case of cancellation from the 14<sup>th</sup> day before the arrival date: the student is obliged to pay the 100 EUR deposit + 1 week accommodation. All other paid costs will be refunded.

**6.2c** In case of cancellation on the arrival date or later: the student is not entitled to any refund.

**6.3** If there is no accommodation booked, the first day of the course is regarded to be the arrival date.

#### **Article 7: Cancellation and modification by the school**

**7.1** Only serious circumstances give the school the right to cancel or modify the agreement. This refers to circumstances, which can influence the quality or execution of the course and stay.

**7.2** If the school cancels or modifies its programmes, it is obliged to communicate this, including reasoning, to the student.

#### **Article 8: Liability of the school**

**8.1** The school cannot be held responsible for actions or negligence of the service providers concerned nor for the information supplied by them.

**8.2** Complaints about the execution of the agreement, the course, accommodation and transfer service, should be reported immediately, or at least within 24 hours, to the school's secretary.

#### **Article 9: Age, late arrival or absence**

**9.1** The school's language courses are for anyone with a minimum age of 16 years. For certain courses exceptions are made. In case of a booking by a minor, the registration form has to be completed with a signature by the parent or legal guardian.

**9.2** When the student arrives late or is absent on a day of the course, being justifiable or not, there will be no refund nor compensation with a free extension of the course.